



## All Things Back-to-School for Families

Question	Response
How do I enroll my child with Cumberland County Schools?	For more information on enrollment requirements and to find your school, visit: <a href="https://www.ccs.k12.nc.us/enrollment">https://www.ccs.k12.nc.us/enrollment</a> .
Can I enroll my child in a Choice Program for the 2023-2024 school year?	The application period for the 2023-2024 school year for Choice Programs is closed. The application period for the 2024-2025 school year will open in the fall.
Where can I find the Board-approved calendars for 2023-2024?	All of the Board-approved calendars can be found at: <a href="http://www.ccs.k12.nc.us/calendars">www.ccs.k12.nc.us/calendars</a> .
How do I know if there is a closure or delay due to inclement weather?	In Cumberland County Schools, the safety of its students and staff is a top priority! To review weather protocol information for families, visit <a href="https://bit.ly/3i4lmZW">https://bit.ly/3i4lmZW</a> .
What are the immunization and health assessment requirements for enrollment?	Learn more about the immunization requirements and health assessments needed for the upcoming school year by visiting our 2023-2024 Online Back-to-School Guide at: <a href="http://www.ccs.k12.nc.us/btsg">www.ccs.k12.nc.us/btsg</a> .
How long do I have to submit immunization and health assessment documentation?	In accordance with state law, the parent/guardian enrolling a student for the first time into a North Carolina school must present proof of immunization and a current NC Health Assessment Transmittal Form within 30-days of the first day of school attendance. Failure to submit documentation on the approved form within 30 calendar days of the first day of attendance will result in dismissal.
Is my child required to wear a uniform?	Schools that have been approved by the Board to enforce a Uniform Dress Code for the 2023-2024 School Year can be found at: <a href="https://tinyurl.com/3zu37f2c">https://tinyurl.com/3zu37f2c</a> .
Where can I find the school cafeteria's menu?	Menus for Elementary/Middle, High and Year-Round schools are available on the <a href="#">Child Nutrition Monthly Menu</a> website.
How do I enroll my child in Prime Time?	Enrollment and fees for Prime Time can be made online using the EZChildTrack Parent Portal. Create your account now at: <a href="https://bit.ly/2IQomRI">https://bit.ly/2IQomRI</a> .
Is Prime Time available at all schools?	Prime Time has the potential to offer before and after-school care at all Cumberland County elementary schools. View all of the Prime Time locations on the <a href="#">Prime Time locations</a> webpage.
My phone number has changed. Who do I need to notify?	Whenever there is a change to your contact information, you should contact your child's school.
How do I check my child's grades, assignments and/or attendance?	Learn how families can view 'real-time' student progress through the use of the HomeBase Parent Portal at: <a href="http://bit.ly/2M67HGM">http://bit.ly/2M67HGM</a> .
What support is offered for my military-connected child?	Nearly 25% of CCS students are military-connected. Our schools are the schools of choice for military families, offering unique supports to our

	<p>military-connected students and their families. Learn more at: <a href="https://tinyurl.com/25826y8r">https://tinyurl.com/25826y8r</a>.</p>
What support is offered if my child has special needs?	If you are new to the county, contact your child's school and provide the documentation of your child's special needs (i.e., a copy of the student's Individualized Education Program).
How do I track my child's school bus?	Cumberland County Schools is happy to announce the adoption of an innovative mobile device app and website entitled, Here Comes the Bus®, to view the real-time location of your child's school bus on your smartphone or computer..
What will you see with Here Comes the Bus?	<ul style="list-style-type: none"> <li>• Real-time location of your child's bus on a map</li> <li>• Scheduled and actual bus arrival times at home and school</li> <li>• Confirmation that your child's bus has arrived at the bus stop, at school or both</li> <li>• Push notification and email alert: <ul style="list-style-type: none"> <li>• To confirm that your child's bus has arrived at the bus stop, at school or both</li> <li>• To receive a push notification or email message when the bus is near your stop, has been substituted, or when we have important updates to relay</li> </ul> </li> </ul> <p>* Standard messaging and data rates may apply</p>
How can I sign up for Here Comes the Bus?	<p>This easy-to-use technology is free to you for the 2022-2023 school year. The Here Comes the Bus app can be downloaded from the App Store or Google Play and is available in three languages (English, Spanish and French).</p> <p>Simply download the Here Comes the Bus app, create a secure account, add your students and you're all set!</p> <p>To sign up or to learn more about Here Comes the Bus, visit <a href="http://www.herecomesthebus.com">http://www.herecomesthebus.com</a>.</p> <p>Should you have any further questions, please email us at <a href="mailto:herecomesthebus@ccs.k12.nc.us">herecomesthebus@ccs.k12.nc.us</a> or by phone at (910) 678-2582.</p> <p>Upon calling, please provide the following information:</p> <ul style="list-style-type: none"> <li>• First and last name</li> <li>• School District Code: 75554</li> <li>• Email address used for your Here Comes the Bus account</li> <li>• Your child's last name and student ID #</li> <li>• Description of the problem</li> </ul>
How do I sign up to be a volunteer or mentor at my child's school?	Learn about the numerous ways that YOU can be an equal partner in your child's education and help build student success at: <a href="https://www.ccs.k12.nc.us/ceo">https://www.ccs.k12.nc.us/ceo</a> .
What is the process for me to address a concern?	Parents with a concern should first attempt to contact the appropriate personnel at their child's school. In the event that the school is unable to provide a resolution, parents should contact the office of School Support to express their concern at (910) 678-2495.
Where can I find resources for parents/guardians?	Cumberland County Schools families can find links to resources and other valuable information at: <a href="https://bit.ly/CCSParentCommHub">https://bit.ly/CCSParentCommHub</a>